



## **Bactoproof™ Customer Registration**

*Please use these guidelines to help register as a user which will allow you to access your results and make kit purchases online.*

- Go to the homepage of the Biobest website – [www.biobest.co.uk](http://www.biobest.co.uk)
- There are several points where you can register as a new user:
  1. On the left hand menu click the “**webshop**” link, or in the homepage Mastitis section click on the “**webshop**” link.
    - When the page loads click on the “**Your Account**” tab on the top right hand side of the page.
    - As you have not previously registered as a user before you will not have an email address or password login so please click on the “**register here**” link.
  2. On the homepage Mastitis section click on the “**online results**” link.
    - Click on the “**register now**” link
- You will now be at the **New Customer Page**.
  - Please follow the instructions on this page and fill in all mandatory boxes.
  - It is important that you register with a valid **e-mail address** and a suitable **password** and retain these for future log in to view results and order kits.
  - After clicking “**submit**” you will now be a registered user.

## Accessing Results

- You can access your results online from the homepage:
- On the left hand menu click the “**bactoproof**” link and then the “**sample results**” link or in the homepage Mastitis section click on the “**online results**” link.
- At this point you can either search for an individual sample or log in to search one or more samples.
- Using the sample’s 10 digit barcode you, or anyone you pass barcode to (Vet, Dairy Adviser), can access one single sample report without the need to log in. Click on the “**Search for Sample Results**” link and enter the barcode.
- To access all or one of your sample reports, print reports and manage your user details click on the “**Log In**” link and enter your **Log In Name (e-mail address)** and **Password**. You are now able to view all your samples and print off reports by groups or individually.
- To order more kits from the homepage:
  - On the left hand menu click the “**bactoproof**” link and then the “**sample results**” link or in the homepage Mastitis section click on the “**Webshop**” link.
  - Then either click on the “**kit photo**” and order before logging in when requested or click on the “**Your Account**” tab and log in before ordering as above.

For further information or help with accessing the webshop please contact the office:

Tel: 0131 440 2628 or email: [enquiry@biobest.co.uk](mailto:enquiry@biobest.co.uk)